



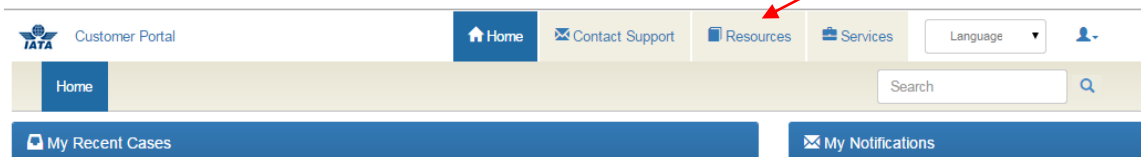
**ATTENTION:** BSP PARTICIPANTS  
**DATE:** 25 NOVEMBER 2016  
**SUBJECT:** BSP CALENDAR 2017

Dear BSP Participants,

The **2017 BSP Calendar** is now available for download from the Customer Portal:  
<https://portal.iata.org>

Once you have logged into the Customer Portal, simply follow the following steps:

1. Select “Resources” from the top menu:



2. Click on “Documents” and the document should appear by default:

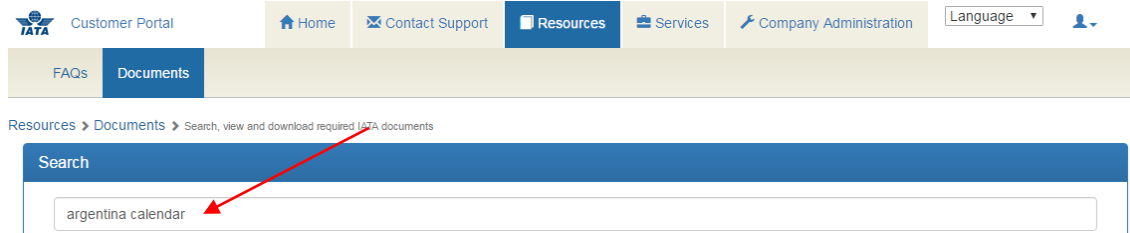


**If the document does not appear by default, continue to the next step.**

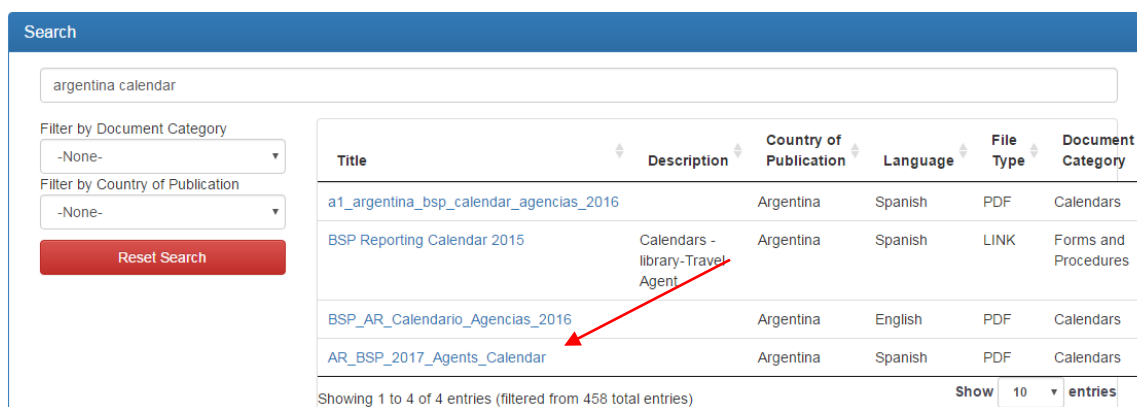
**International Air Transport Association**  
703 Waterford Way, Suite 600  
Miami, FL 33126, United States  
Fax: (786) 373-4712



3. Type words or phrases related to your search in the search box such as "**Country** BSP Calendar" (replace the word **country** with your country name)



The system will display the related documents



If you have any queries, please log an enquiry with our Customer Services Team at <http://www.iata.org/customer-portal/Pages/index.aspx> who in turn will gladly assist you.

IATA Service Centre Americas  
International Air Transport Association  
[www.iata.org/customer](http://www.iata.org/customer)



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